

Income support

Everyone can experience financial difficulties during short or long periods. If your income is insufficient to support you and your family, you can apply for income support. The support is designed to cover the most basic needs of a household. Income support is seen as a support until you can provide for yourself. A fundamental condition is that you cannot manage the situation on your own even though you have tried.

Conditions for income support

If you live and reside in Skellefteå municipality and cannot provide for yourself in any other way you can be granted income support. *Another way* can be through other subsidies and benefits that you may be entitled to, for example housing benefit, maintenance or unemployment benefit.

If you cohabit, are married or are registered partners first and foremost you must help each other financially.

If you have money in the bank or other financial assets you must use these for your support before you can receive income support.

Those of you who are unemployed must be registered at the Swedish Public Employment Service to be entitled to income support. If you are ill, you must have a current doctor's certificate.

There is a limit to how much income you or your household may have to be entitled to support. The case worker always makes an assessment based on your situation and your requirements.

How much money are you entitled to?

According to the Social Services Act everyone has the right to live at a reasonable living standard. What is a reasonable living standard is assessed with the help of what is known as the national standard. The national standard is determined by the Swedish Government, it applies to the whole country and regulates the minimum level of income support. The national standard includes, for example, costs for food, clothes, hygiene and consumables. The cost of accommodation is not included in the national standard, but is assessed in each individual case.

The size of the benefit is determined based on the national standard for the size of the household and the expenses and income of the household.

What should the money cover?

The income support should be sufficient for reasonable costs for: food, clothes and shoes, consumables, play and leisure, health and hygiene, newspapers, telephone, television licence fee, housing, domestic electricity, work travel, home insurance, unemployment benefit fund, union dues and children's insurance.

The income support shall also cover bills that are only received a few times a year, for example, telephone charges and newspaper subscriptions.

Income support for life in general

Income support can also be granted for life in general, for example, for spectacles, dental services, medical treatment, medicines, furniture, etc. if there are reasons for this. Furthermore, the possibility exists to apply for costs for other things that you, the family or children may be in need of.

How do you apply?

Apply for income support digitally at www.skelleftea.se/sok-forsorjningsstod

You can apply from a computer, smartphone or tablet. You need electronic legitimation (BankID) in order to make an application via the e-service. Once you have made your e-application you can log into the e-service and follow your case.

Before making the application

- Always make the application from the same user if you are two adults making a joint application. If you have an ongoing case, make the application from the person that the case is registered to.
- Gather all details about incomes and expenses before starting to complete your e-application.
- You can make an e-application once per month. If you need to make a second application during the same month this should be made on a paper form.

When making the application

- All fields in the e-application must be completed correctly in order to be able to submit it.
- If you are two adults applying for income support together, you will both need to sign the application when it is finished.

After making the application

- You must be able to substantiate the details you have provided in the event of any inquiries about the information.
- Be sure to follow your case once you have submitted the application. If we need more details from you about the application, you will receive notification of this. Log in to the e-service to read your messages.
- Submit any supplements as soon as possible. You can enclose the information as files via www.skelleftea.se/kontaktasocialkontoret You must then describe your case with name, social security number and what it concerns.
- When we have made a decision, you can read this together with your application. This means you will not receive a decision on paper via post. Log in to the e-service to read your decision.

Apply for income support on a paper form

It is also possible to submit an application on a paper form. You will find the form at www.skelleftea.se/blanketter search for *Försörjningsstöd (Income support)*

Appeal the decision

If you are dissatisfied with a decision you are entitled to appeal against this. The appeal must be made in writing and be submitted at the latest three weeks from receiving the decision. Send your appeal to: *Socialnämnden, Skellefteå kommun, 931 85 Skellefteå*

Socialnämnden (Social Welfare Board) will add an opinion to your appeal and forward this the administrative court.

Contact information

Contact Customer Service if you would like more information:

Call 0910-73 50 00, press 1

Mail and web www.skelleftea.se/kontakt

www.skelleftea.se/forsorjningsstod

